



Policies

PAYMENT

Payment for training must be made 3 days in advance of training with your coach. Lessons can be booked and paid for on the 3-Step Kicking booking site. If you purchase a 4-lesson package, you must complete all four lessons within 40 days of purchase. Any lessons unused at the end of 40 days will expire and not be rolled over.

CLIENT INITIALS (_____)

TARDINESS

All clients and coaches are encouraged to be prompt. If a client arrives late, this time will be deducted from the session; contrarily, if a coach arrives late, the amount of time will be added for an extended session. Please be advised that coaches are required to wait 15 minutes for a scheduled client, after which time the session is subject to cancellation and clients will be charged for a full session.

CLIENT INITIALS (_____)

CANCELLATIONS

In order to cancel or reschedule a lesson, you must contact Danny Muzzalupo at least 24 hours in advance of scheduled training or you will be charged for that session. Similarly, if a coach does not contact you at least 24 hours in advance to cancel or reschedule a lesson, you will receive a complimentary session. CLIENT INITIALS (_____)

Lessons may be cancelled by the coach within 2 hours of lesson time due to inclement weather. Fees paid will be applied to a future training session. CLIENT INITIALS (_____)

REFUNDS AND CREDITS

For cancellations made at least 24 hours prior to scheduled training, fees may be applied to a future training session. CLIENT INITIALS (_____)

CONFIDENTIALITY AGREEMENT

Both coach and client agree that any information obtained during any training session will remain confidential and proprietary; this confidentiality will extend beyond the length of the client/trainer relationship. CLIENT INITIALS (_____)

PHOTO/VIDEO PERMISSION

You give permission to 3-Step Kicking and its staff to take photos or videos of your training for use in promotional or educational materials for 3-Step Kicking, Inc. CLIENT INITIALS (_____)

Name (please print): _____

Signature: _____

Date: _____